Dear Town of Florence Utility Customer,

Due to a technical error, the auto withdrawal payments for February 25th did not apply correctly to ACH utility accounts. Please disregard the past due amount and any comment in reference to disconnect of service. This only applies to ACH customer.

We apologize for this oversight. Please feel free to contact me for any questions or concerns.

Stacy J. Ramirez

Town of Florence Finance Department Utility Billing Supervisor P.O. Box 2670 Florence, Arizona 85132

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